

Moving the Dial--Improving California Maternity Outcomes Together: Examining Maternal Morbidity

Christa Sakowski, RN, MSN

Clinical Lead, CMQCC

**Co-lead for the Supporting Vaginal Birth
Reducing Primary Cesarean Collaborative**

What are We Talking About Today?

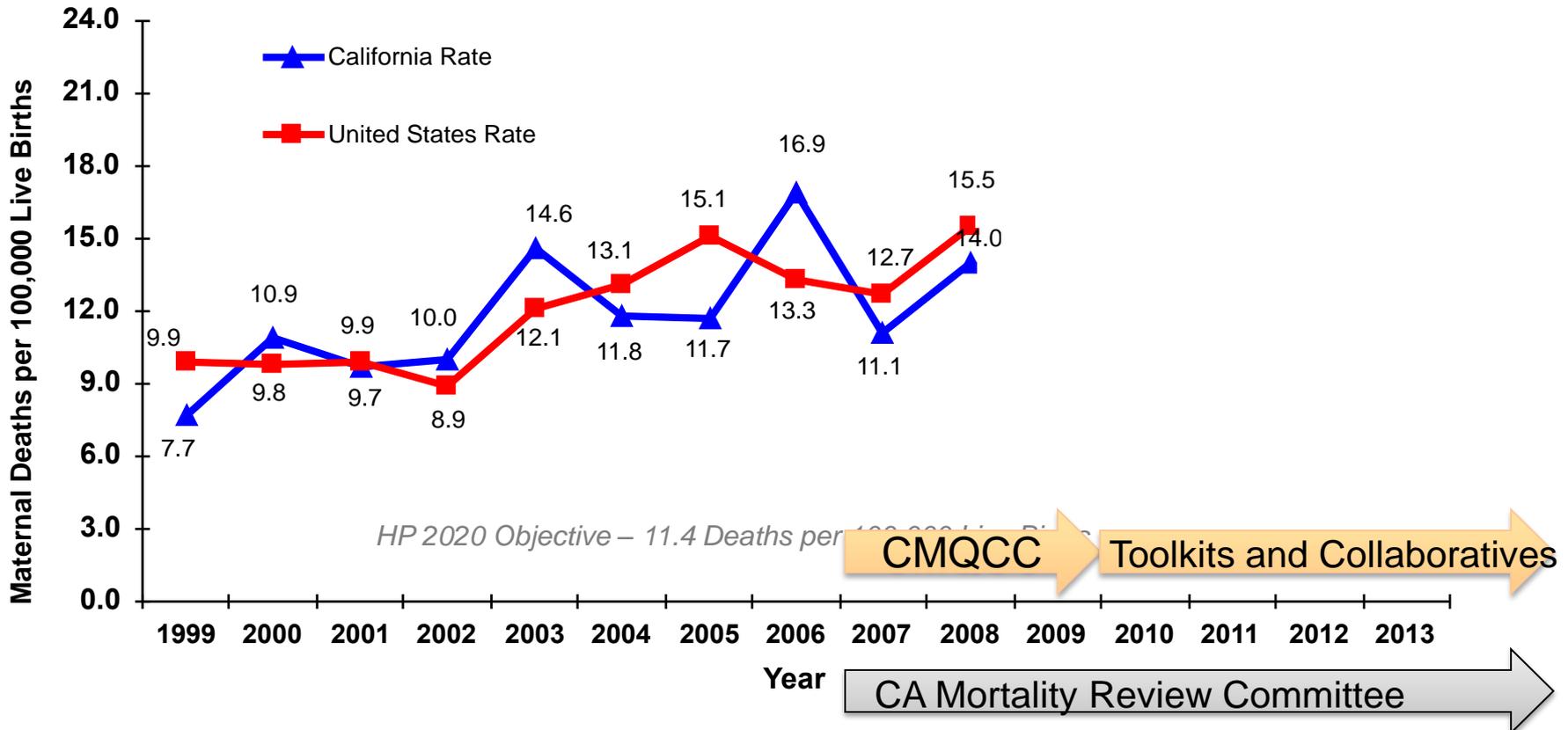
- *Origin Story*
- **The rise of maternal mortality in the state of California**
- **Maternal Data Center**
- **Severe Maternal Morbidity (SMM)**
- **Toolkits**
- **Lessons Learned**
- **CMQCC Resources**

CMQCC Story

- **Our mission is to end preventable morbidity, mortality and racial disparities in California maternity care**
- **Initial Funding from the Dept. of Public Health**
 - **Rise in maternal mortality—needed study and action**
 - **Further funding has come from CDC, CDPH, CHCF, RWJ, others**
- **Multi-organization, multi-disciplinary**

Maternal Mortality Rate, California and United States; 1999-2013

California: ~500,000 annual births, 1/8 of all US births



SOURCE: State of California, Department of Public Health, California Birth and Death Statistical Master Files, 1999-2013. Maternal mortality for California (deaths ≤ 42 days postpartum) was calculated using ICD-10 cause of death classification (codes A34, O00-O95, O98-O99). United States data and HP2020 Objective use the same codes. U.S. maternal mortality data is published by the National Center for Health Statistics (NCHS) through 2007 only. U.S. maternal mortality rates from 2008 through 2013 were calculated using CDC Wonder Online Database, accessed at <http://wonder.cdc.gov> March 11, 2015. Produced by California Department of Public Health, Center for Family Health, Maternal, Child and Adolescent Health Division, March, 2015.

CMQCC's Key Stakeholders/ Partners

State Agencies

- CA Department of Public Health, MCAH
- Regional Perinatal Programs of California (RPPC)
- DHCS: Medi-Cal
- Office of Vital Records
- Office of Statewide Health Planning and Development (OSHPD)
- Covered California

Membership Associations

- California Hospital Association (CHA)
- Pacific Business Group on Health (PBGH)
- Integrated Healthcare Association (IHA)

Key Medical and Nursing Leaders

- UCs, Stanford, Kaiser (N&S), Sutter, Sharp, Dignity Health, Scripps, Providence, Public hospitals

Professional Groups (California sections of national organizations)

- American College of Obstetrics and Gynecology (ACOG)
- Association of Women's Health, Obstetric and Neonatal Nurses (AWHONN)
- American College of Nurse Midwives (ACNM),
- American Academy of Family Physicians (AAFP)

Public and Consumer Groups

- Consumers' Union
- March of Dimes (MOD)
- California HealthCare Foundation (CHCF)
- Cal Hospital Compare
- Amniotic Fluid Embolism Foundation

1 Turning Mortality Reviews Into Action

- **Multidisciplinary Review Committee focused on what were the potential improvement opportunities seen in each case**
- **Foundation for QI Toolkits**
- **Hemorrhage and hypertension are the most preventable causes of mortality and the drivers for 75% of severe maternal complications**
- **Maternal mortality has proven to be a great motivator for introducing changes on L&D**

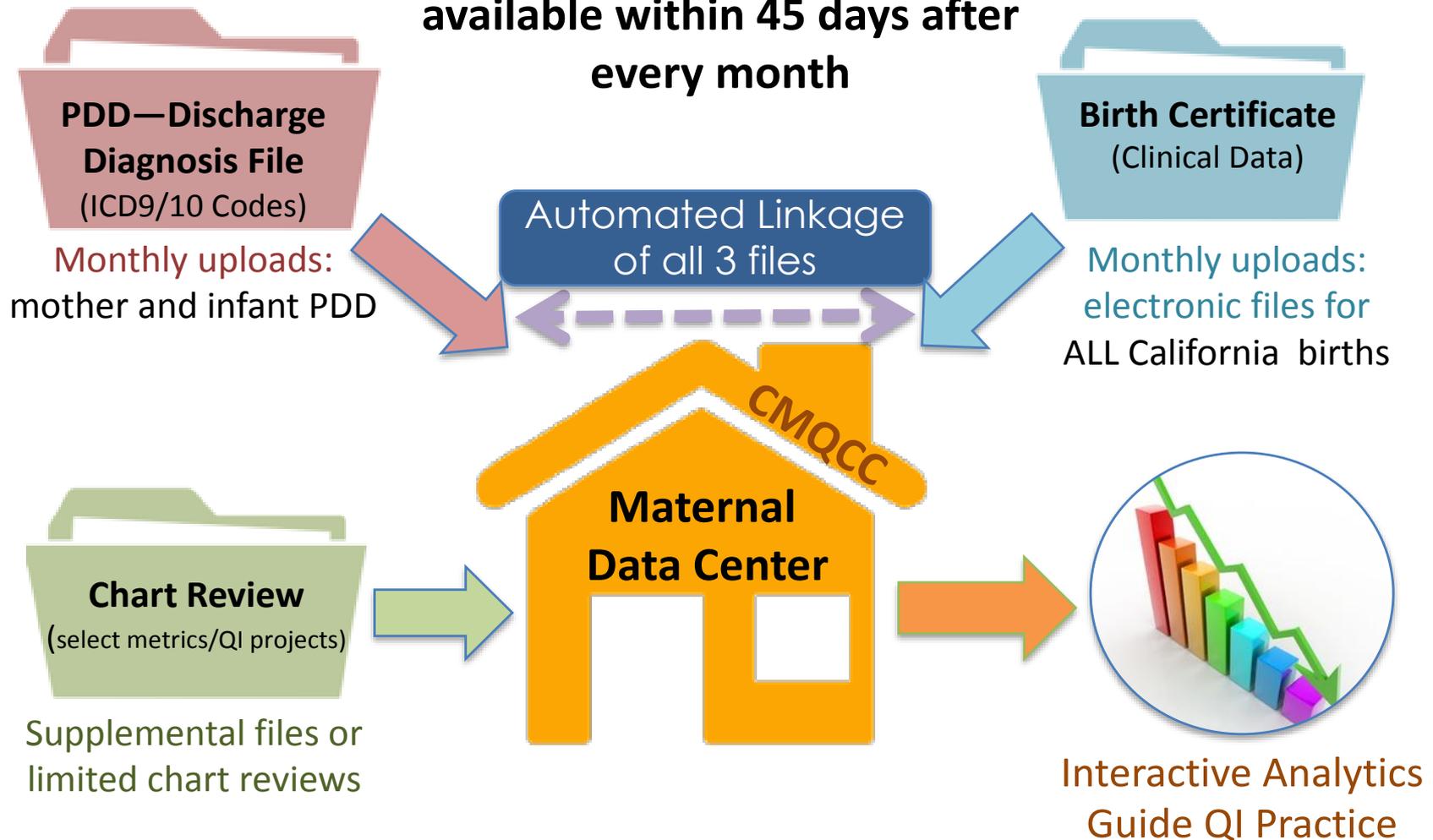
Toolkits Inspired by Maternal Mortality Reviews

- **Obstetric Hemorrhage**
- **Preeclampsia**
- **VTE Prevention**
- **Cardiovascular Disease**
- ***Coming Soon!***
Infection / Sepsis

2 Low-Burden Rapid-Cycle Data

- **Data collection burden is the undoing of many QI projects**
- **Most state data sources are 1-2 years old before they are provided back to hospitals**
- **Hospitals have little sense of how they compare to others**
- **Providers have NO sense of how they compare to others**
- **213 member hospitals**

Rapid-cycle data: metrics available within 45 days after every month



Links over 1,000,000 mother/baby records each year

[Home](#) » [CPMC-California](#)

San Quentin General

[Data Entry Status](#)

[Home](#) [NICU LOS Collaborative](#)

Measures

Period: [Jun - Aug 2017](#)

2017 Leapfrog Group Survey - Maternity Results

Reporting to the CMS EHR Incentive Program? The MDC is a Specialized Registry! [See more.](#)

Hospital Clinical Performance Measures

Early Elective Delivery (PC-01)	3.4% *
Cesarean Birth: NTSV - Nullip Term Singleton Vertex (PC-02: Current)	25.2%
Cesarean Birth: Primary	23.1%
Unexpected Newborn Complications: Severe	0.8%
Severe Maternal Morbidity	1.6%

[View all 41 by name, organization, or topic](#)
[Compare Two Measures](#)
[View System Dashboard](#)

Patient Safety Watch

[Hemorrhage Patient Safety](#)
[Preeclampsia Patient Safety](#)

Hospital Data Quality Measures

Missing / Inconsistent Delivery Method	0.0%
Missing / Inconsistent V27/Z37 (Outcome of Delivery)	0.9%
Data Submission Trends	
Correction Reports	

[View all 18 Hospital Data Quality Measures](#)

CS Collaborative Measures

Cesarean Birth: NTSV - Nullip Term Singleton Vertex (PC-02: Current)	25.2%
Structure Measures / To-Do List	0.0% *
NTSV Spontaneous Labor Arrest / CPD: Consistency with Guidelines	100.0% *
NTSV Induced Labor Management: Consistency with Guidelines	100.0% *

[View all 10 CS Collaborative Measures](#)

Provider Performance Measures

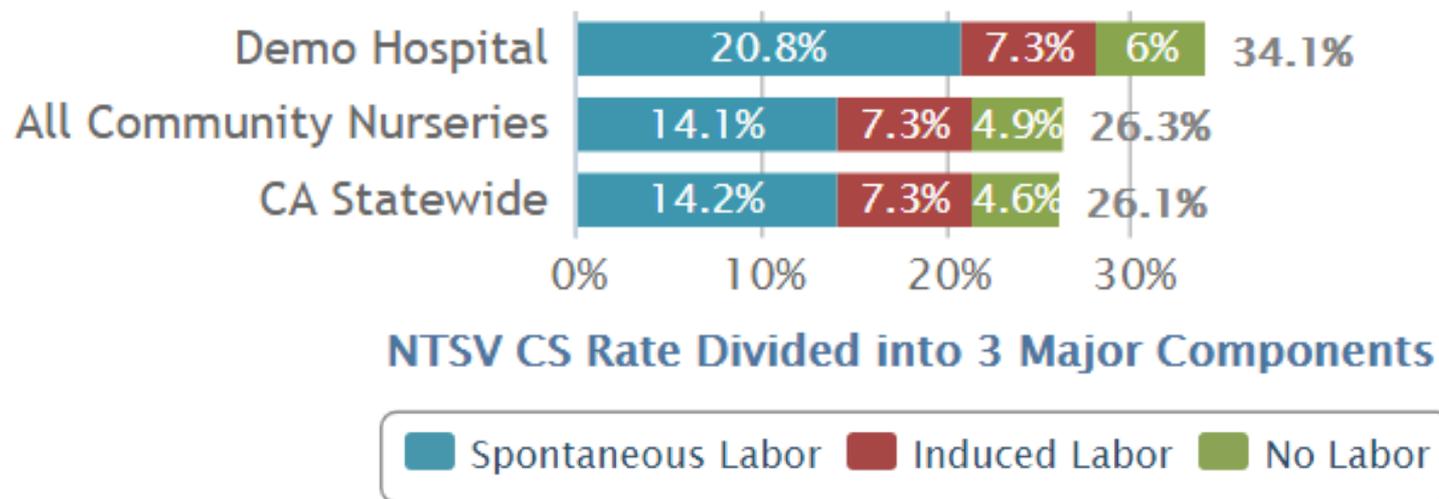
by Individual	by Practice Group
Cesarean Metrics	Cesarean Metrics
Elective Delivery Metrics	Elective Delivery Metrics
Vaginal Delivery Metrics	Vaginal Delivery Metrics
Attribution Review	Group Management (3)
Provider Data Summary	

Hospital Statistics

Aug 2017 Live Births	368 ▲
YTD Live Births	2780 ▼
Demographic Statistics	
Delivery Statistics	
Comorbidity and Complications Statistics	
Baby/Prematurity Statistics	
Utilization Statistics	
CCS Report	

Measure Analysis: Identify “Drivers” of the CS Rate

What Drives Our Nulliparous Term Singleton Vertex (NTSV) CS Rate?



Screen Shot from the CMQCC Maternal Data Center

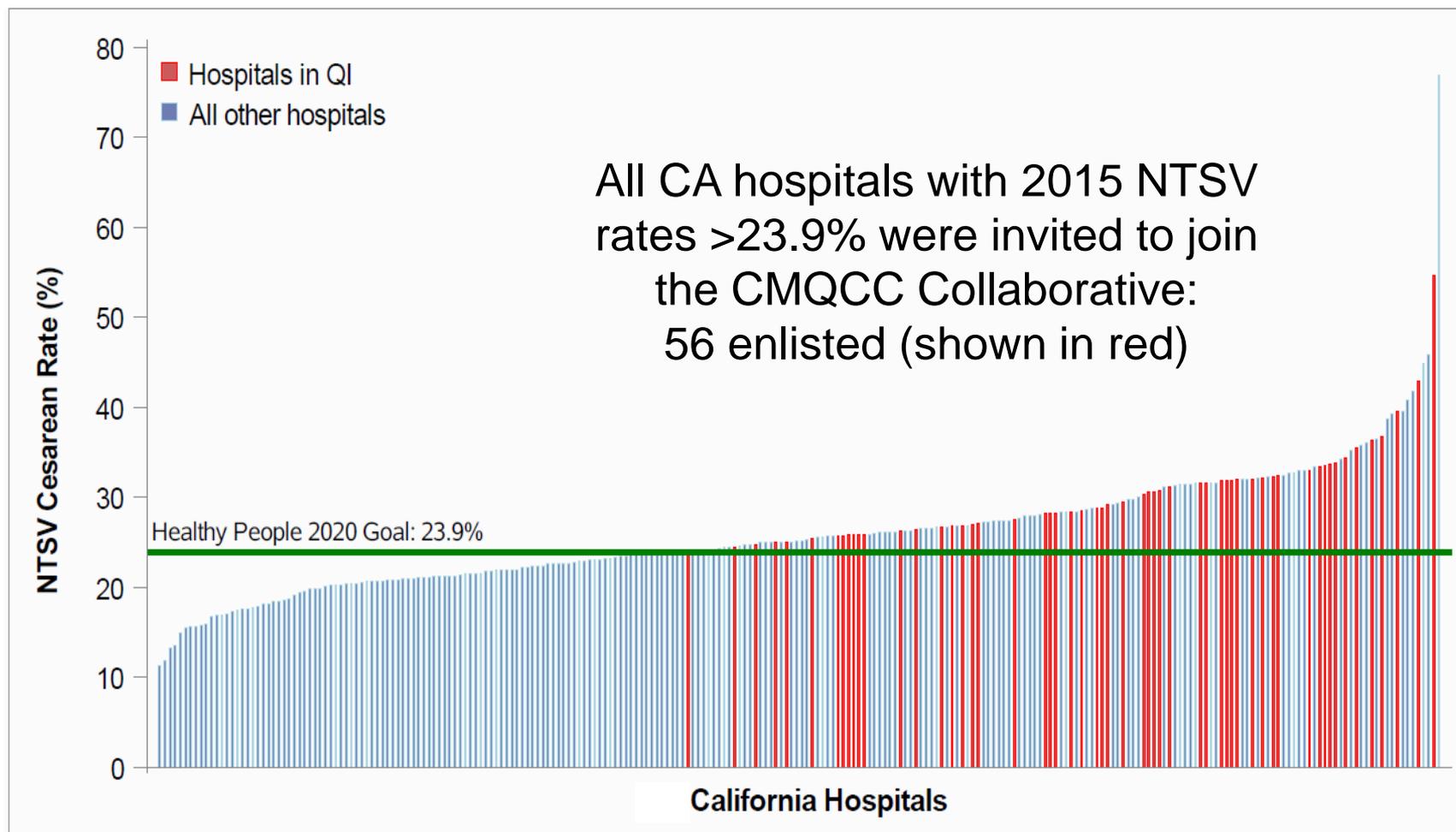
3 All Improvement is Multi-disciplinary

- **Teams must involve admin, physicians and nursing at minimum**
- **Informal leaders often have the best results**
- **Critical to engage nursing for all projects**
- **Unit culture drives success**

4 It is all about Variation in Practice

- **Data show variation in care beyond anything explained by patient characteristics**
 - **Total Cesarean rate**
 - **NTSV Cesarean rate**
 - **Episiotomy rate**
 - **VBAC rate**
 - **3rd / 4th degree laceration rate**
 - **Induction rate**
 - **Severe Maternal Morbidity rate**

Variation in NTSV Cesarean Rate among 243 CA Hospitals (2015)



5 The Need for Balancing Measures

- **Every QI project needs to have measure(s) or indicator(s) for unexpected harm (safety)**
- **For maternity care, often need safety metrics for both mother and baby**

CMQCC

California Maternal
Quality Care Collaborative

Evaluating Severe Maternal Morbidity

Severe Maternal Morbidity (SMM)

- **Severe Maternal Morbidity (SMM) - Unanticipated outcomes of the labor and delivery process that result in significant short or long term consequences to a woman's health¹**
- **Conditions associated with transfer to intensive care or a higher level of care**
- **19 indicators have been identified by the CDC and based on ICD-10 diagnosis codes**

CDC SMM Diagnosis Codes:

Acute myocardial infarction

Aneurysm

Acute renal failure

Adult respiratory distress syndrome (ARDS)

Amniotic fluid embolism

Cardiac arrest/ventricular fibrillation

Conversion of cardiac rhythm

Disseminated intravascular coagulation

Eclampsia

Heart failure/arrest during surgery or procedure

Puerperal cerebrovascular disorders

CDC SMM Diagnosis Codes (cont.)

Puerperal cerebrovascular disorders

Pulmonary edema/acute heart failure

Severe anesthesia complications

Sepsis

Shock

Sickle cell disease with crisis

Air and thrombotic embolism

Blood transfusion

Hysterectomy

Temporary tracheostomy

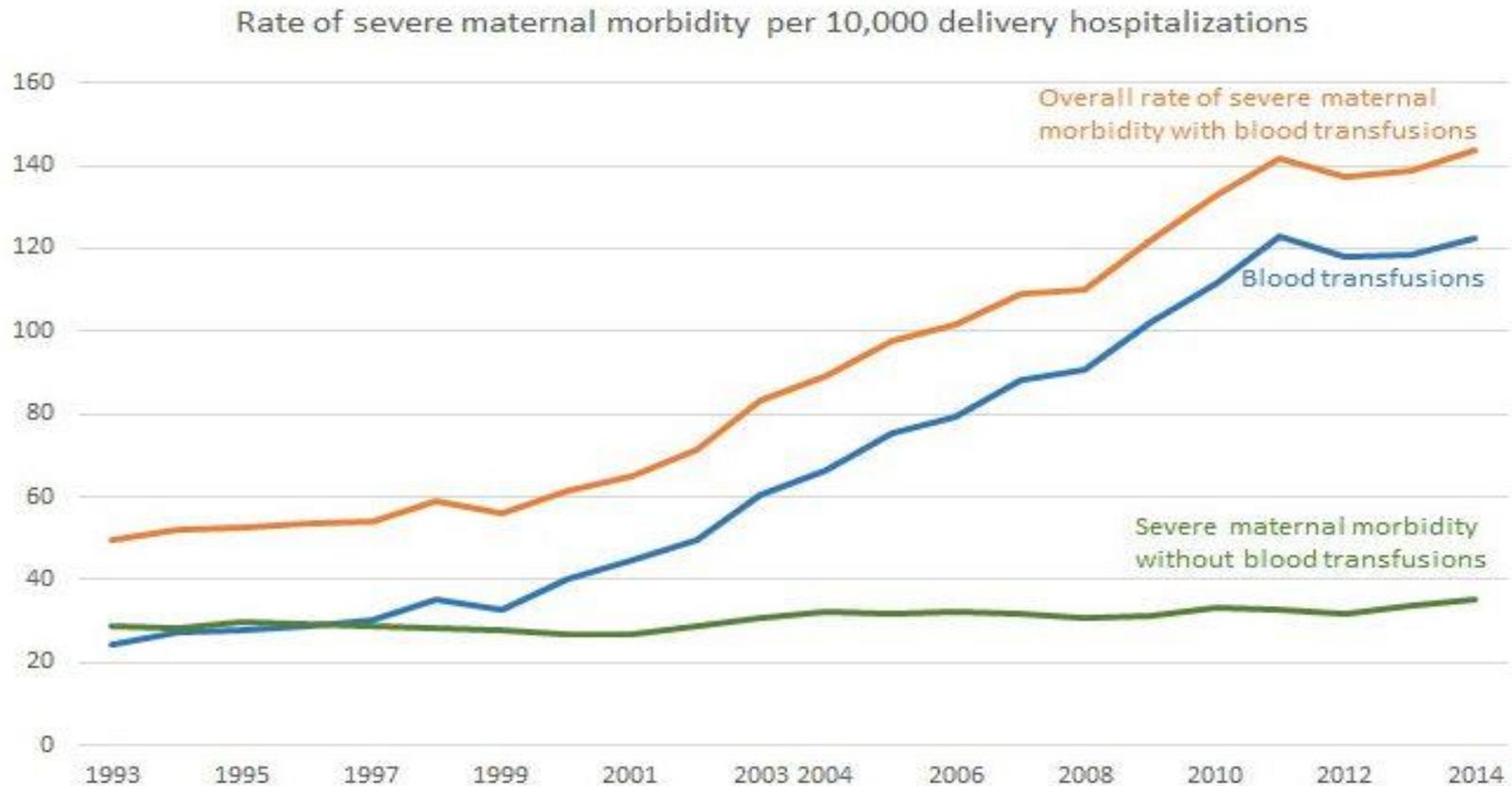
Ventilation

CDC-

<https://www.cdc.gov/reproductivehealth/maternalinfanthealth/smm/severe-morbidity-ICD.htm>

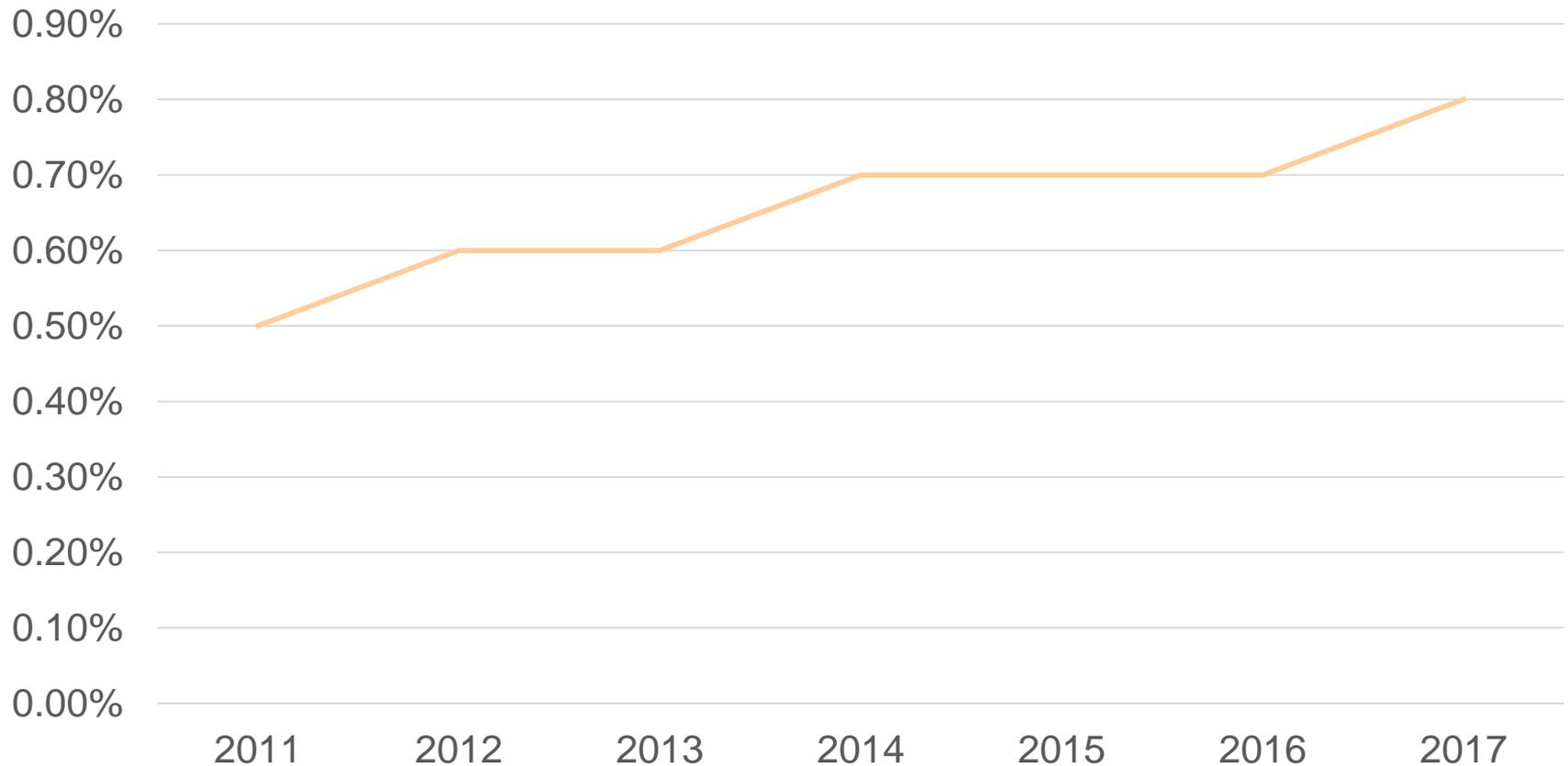
Last updated 2/7/18

Why Focus on SMM?



CDC, Updated 11/27/17

MDC SMM Without Transfusions



Importance of SMM

- **Can be considered “near misses”**
- **If cases are not identified and treated, they have the possibility of escalating to maternal death**
- **Reviewing incidents of SMM provides a unique opportunity to improve our understanding of the primary contributing factors of these conditions with a potential to improve the health care delivery system⁴**

SMM Case Debriefings for Improvement and Sustainability

- **Review your hospital data (MDC)**
- **Track and trend the data routinely – frequency based on delivery volume**
- **Perform a case review on all fallouts to determine opportunities for improvement**

Case Review Process

- **Does the case qualify?**
- **Participants in the review process should include members of the health care team involved in the care of the patient**

Case Review Process (cont.)

- **Review prenatal record to identify risk factors**
- **Was patient informed of risk? - Shared Decision Making**
- **Comprehensive H&P - completed and documented on admission?**
- **Appropriate personnel/preparation - available as indicated by H&P review/hospital policy?**
- **Communication - handoffs between caregivers regarding patient Hx, condition changes & delivery summary completed?**

Case Review Process (cont.)

- **Patient condition - monitored at the correct frequency?**
- **Patient/family - kept informed of the condition with documentation to support**
- **Neonatal team - kept informed of the patient condition on admission and throughout the labor process?**
- **Opportunities for improvement?**

Action Steps for Improvement and Sustainability

- **Set the expectation for quality sustainability**
- **Systematic review of bundle compliance for all toolkits at least quarterly. (*MDC assists with data review prompts and cases available for review*)**
 - **Review SMM trends as an outcome measure for all interventions and sustainability activities**
 - **Report quality findings to the OB health care team, Quality Department and Administration**

Action Steps for Improvement and Sustainability (cont.)

- **Establish action plans for any identified opportunities for improvement**
- **Set stretch (bold) goals**
- **Small tests of change to evaluate action plans**
 - **Start with “early wins” and advance to bigger projects as goals are achieved**
- **Celebrate Successes!**

Considerations for Antepartum Approaches for Reducing SMM

- **Preconception Planning education for patients focusing on pre-pregnancy control of weight, hypertension, blood sugar management, activity**
- **Childbirth education to set the expectation for the labor process and reduce the likelihood of primary cesareans**
- **Open a dialogue regarding alternative birthing options at your facility (VBAC's, midwives, doulas, delayed admissions, intermittent fetal monitoring, etc.)**

Communication and Preparation

- **The most frequent identified drivers of SMM are transfusions and sepsis**
- **SMM reduction strategy suggestions focus on communication and preparation**
 - **Insist on complete prenatal records which focus on risk factors. Add risk factors to hospital problem list.**
 - **Complete nursing care plans on identified risk factors with preparation plan documented**
 - **Ensure comprehensive assessments for identified risk factors are completed on admission (hemorrhage risk assessments, lab work analysis, GBS status)**

Communication and Preparation

- **Ensure systematic and ongoing assessments are completed and documented throughout the labor, delivery and postpartum process**
 - **Blood loss, time elapsed since rupture of membranes, vital signs including maternal temperature, fetal heart rate**
- **Have all required personnel and equipment available on the unit/at the bedside when risk factors are identified**
 - **Anesthesia, Scrub tech, blood products ordered, hemorrhage cart**

Summary

- **Monitor quality outcomes**
- **Consider monitoring outcomes using different filters (MDC)**
 - **By race, NICU level, payer**
 - **Are you meeting your goals for all of your patients**
- **Review your SMM measure analysis outcomes to identify trends (MDC)**
- **Involve your team members in the quality improvement plans to ensure sustainability**

CMQCC

California Maternal
Quality Care Collaborative

CMQCC Toolkits

CMQCC Maternal Quality Improvement Toolkits

- **Aim to improve the health care response to leading causes of preventable death among pregnant and postpartum women**
- **Include a compendium of best practice tools and articles, care guidelines in multiple formats, hospital-level implementation guide, and professional education slide set.**
- **Developed in partnership with key experts from across California, representing the diverse professionals and institutions that care for pregnant and postpartum women.**

CMQCC Toolkits

- **Elimination of Non-medically Indicated (Elective) Deliveries Before 39 Weeks Gestational Age**
- **Improving Health Care Response to Preeclampsia**
- **Improving Health Care Response to Obstetric Hemorrhage**
- **Support Vaginal Birth and Reduce Primary Cesareans,**
- **Improving Health Care Response to Cardiovascular Disease in Pregnancy and Postpartum**
- **Improving Health Care Response to Maternal Venous Thromboembolism**
- ***Coming Soon!* – Maternal Sepsis**

A California Toolkit to Transform Maternity Care

Improving Health Care Response
Cardiovascular and Postpartum



ERRATA 5.13.14

A California Toolkit to Transform Maternity Care

Improving Health Care Response
A California Quality Improvement Toolkit

November 2017

THIS COLLABORATIVE PROJECT WAS DEVELOPED BY:
THE CARDIOVASCULAR AND POSTPARTUM TASK FORCE

Errata #2 8/31/11

A California Toolkit to Transform Maternity Care

Elimination of Non-medically Indicated (Elective) Deliveries Before 39 Weeks Gestational Age



THIS COLLABORATIVE PROJECT WAS DEVELOPED BY:
March of Dimes
California Maternal Quality Care Collaborative
Maternal, Child and Adolescent Health Division; Center for Family Health
California Department of Public Health



COLLABORATIVE PROJECT WAS DEVELOPED BY:
OBSTETRIC HEMORRHAGE TASK FORCE
CALIFORNIA MATERNAL QUALITY CARE COLLABORATIVE
MATERNAL, CHILD AND ADOLESCENT HEALTH DIVISION; CENTER FOR FAMILY HEALTH
CALIFORNIA DEPARTMENT OF PUBLIC HEALTH



CMQCC
California Maternal Quality Care Collaborative

This collaborative project was developed by CMQCC with funding from California Health Care Foundation.



Toolkit to Support Vaginal Birth and Reduce Primary Cesareans

A Quality Improvement Toolkit

For More Information and to Download the Toolkits

Visit our website:

www.cmqcc.org

Or contact us:

info@cmqcc.org

CA-PAMR Findings

Timing of Diagnosis and Death 2002-2006

■ Timing of CVD Diagnosis (n=64)



- Preexisting (prior to pregnancy)
- Prenatal period
- At labor and delivery
- Postpartum period
- Postmortem

■ Timing of Death

- 30% of all CVD deaths were >42 days from birth/fetal demise vs. 7.3% of non CVD pregnancy-related deaths
- Driven by Cardiomyopathy deaths, with 42.9% deaths >42 days

Rationale for Toolkit

Cardiovascular Disease is

- **the leading cause of maternal mortality in CA and U.S.**
- **under-recognized in pregnant or postpartum women**
- **higher among African-American women**

- **25% of deaths attributed to cardiovascular disease may have been prevented if the woman's heart disease had been diagnosed earlier.**

- **Pregnancy is a period of frequent interaction with health care providers and offers an opportunity to detect and treat heart disease, improve pregnancy outcomes, and affect future cardiovascular health.**

VTE Risk Assessment:

Standard Practice for all Medical Surgical Patients

- **AHRQ** (The Agency for Healthcare Research and Quality) defined VTE as the “number one patient safety practice” for hospitalized patients
- **Joint Commission** All hospitalized patients to have VTE prophylaxis *or* documentation why no VTE prophylaxis was given – Quality measure VTE 1
- **NQF** (National Quality Forum) Safe practices published recommendations:
 - Routine evaluation of hospitalized patients for risk of VTE
 - Use of appropriate prophylaxis

Shojania KG, (Eds.).(2001). "Making healthcare safer; A critical analysis of patient safety practices (Evidence Report/Technology Assessment No. 43)." (AHRQ Publication NO.01-E058).

Joint Commission (2015). Specifications Manual for National Hospital Inpatient Quality Measures v.5.1

National Quality Forum. National Voluntary Consensus Standards for Prevention and Care of Venous Thromboembolism. (2006)

CVD Toolkit Goals

- **Encourage obstetric and other healthcare providers to retain a high index of suspicion for CVD, particularly among women with risk factors who present with symptoms in late pregnancy or early postpartum period**
- **To serve as resource for generalists who provide maternity care to women, with special emphasis on**
 - **Prenatal visits**
 - **Postpartum encounters**
 - **Emergency room visits**

CVD Algorithm Validation

- **We applied the algorithm to 64 CVD deaths from 2002-2006 CA-PAMR.**
- **56 out of 64 (88%) cases of maternal mortality would have been identified.**
- **Detection increased to 93% when comparison was restricted to 60 cases that were symptomatic.**

Rationale and Resources are Divided

- **Readiness**
- **Recognition**
- **Response**
- **Reporting / Systems Learning**

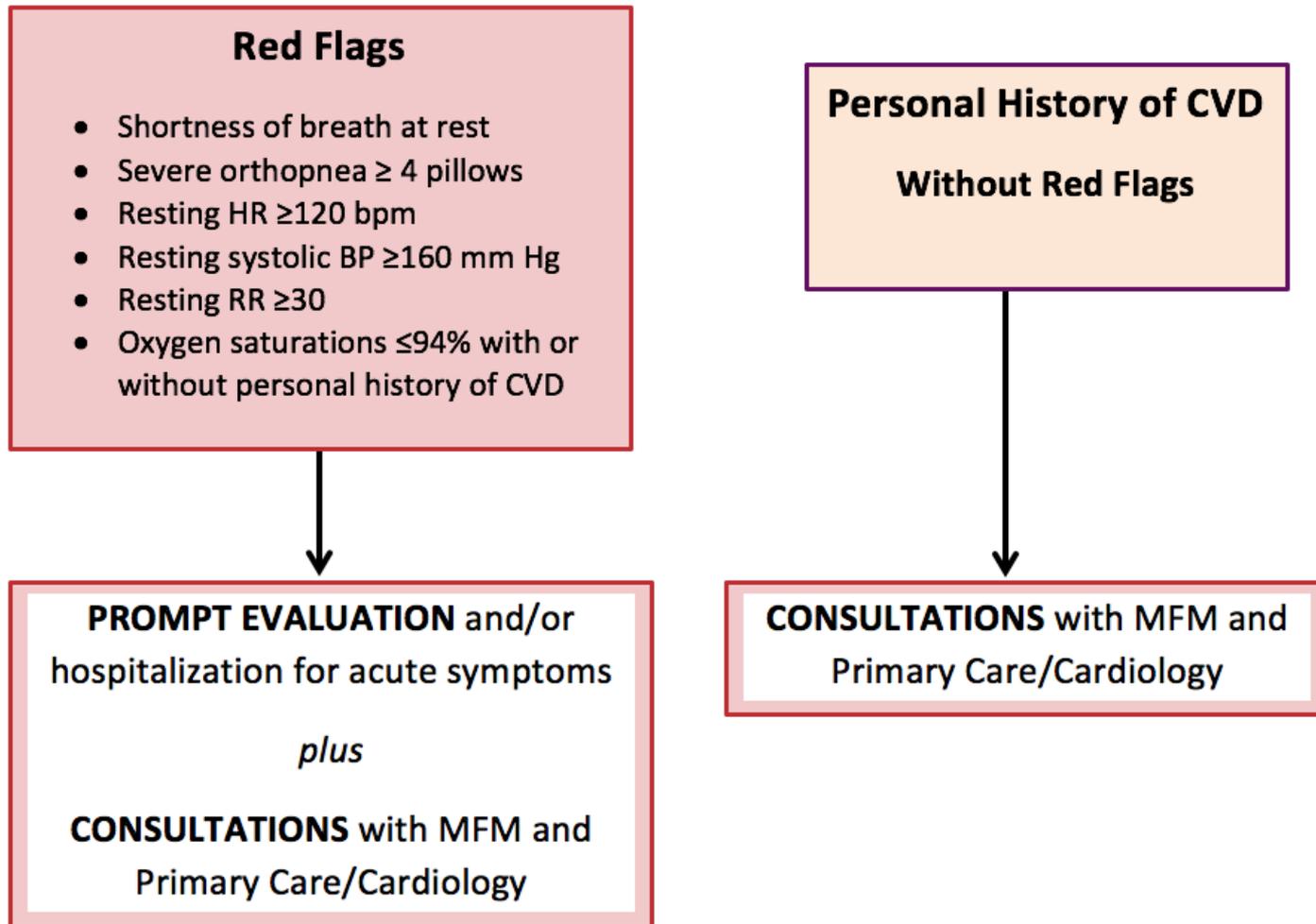


Risk Assessment (Readiness)

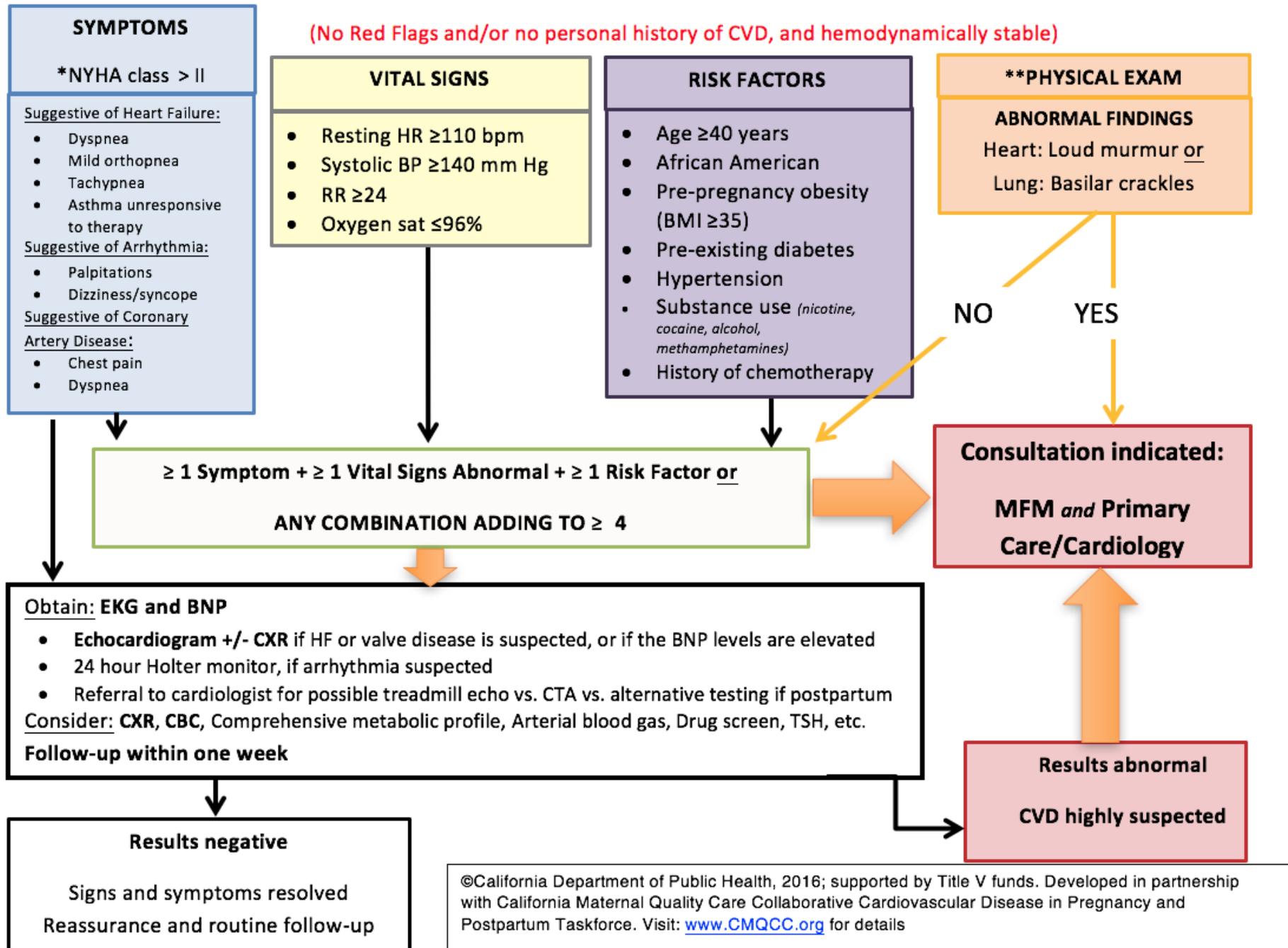
- **VTE risk assessment tools should be applied to every patient to determine risk for VTE**
- **Risk assessment based on major guidelines:**
 - **NPMS** - National Partnership for Maternal Safety
 - **ACOG** - American College of Obstetricians and Gynecology
 - **ACCP** - American College of Chest Physicians
 - **RCOG** - Royal College Obstetricians and Gynecologists
- **Pharmacologic prophylaxis may be with:**
 - **Unfractionated heparin (UFH) or**
 - **Low-molecular weight heparin (LMWH)**
 - **LMWH is a preferred antepartum medication**

CVD Assessment Algorithm

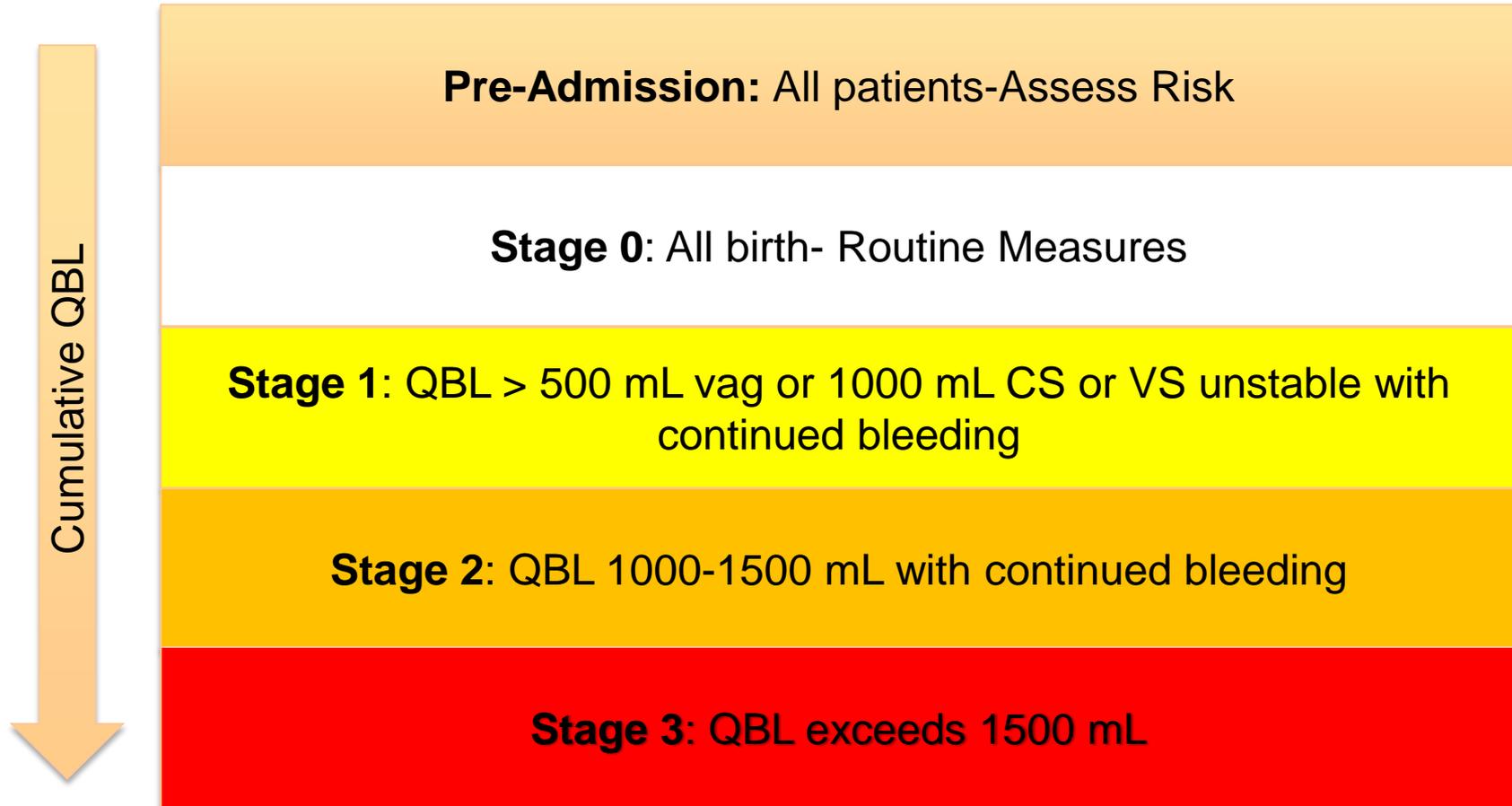
For Pregnant and Postpartum Women (Recognition)



CARDIOVASCULAR DISEASE ASSESSMENT IN PREGNANT and POSTPARTUM WOMEN



Hemorrhage Guidelines: Staged Responses (Response)

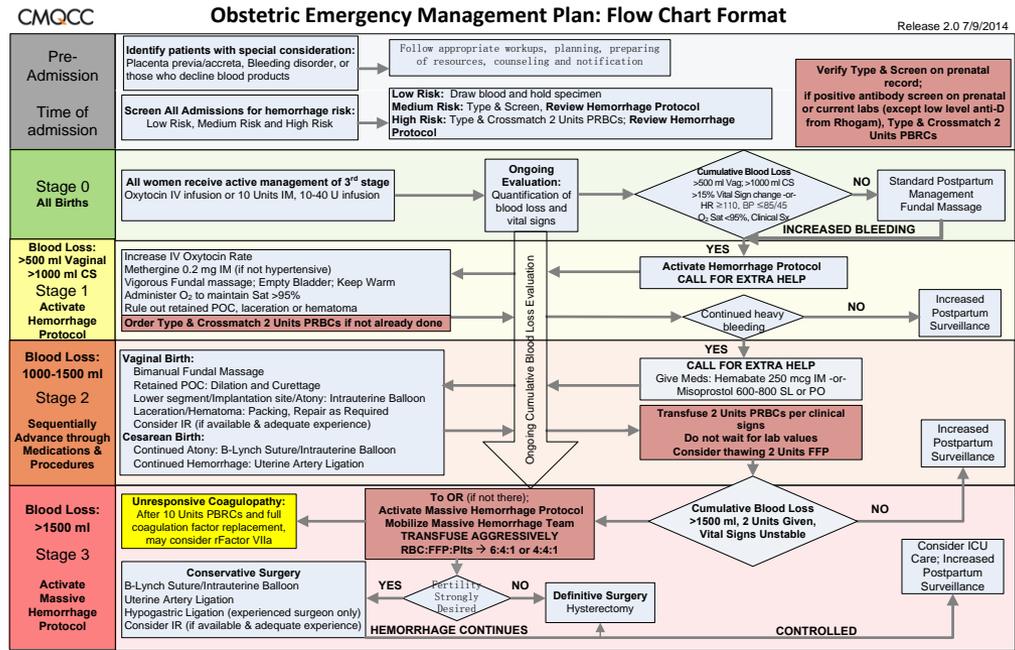


CMQCC OB Hemorrhage Emergency Management Plan

CMQCC CALIFORNIA MATERNAL QUALITY CARE COLLABORATIVE Obstetric Hemorrhage Emergency Management Plan: Table Chart Format version 2.0

	Assessments	Meds/Procedures	Blood Bank
Stage 0	Every woman in labor/giving birth		
<i>Stage 0 focuses on risk assessment and active management of the third stage.</i>	<ul style="list-style-type: none"> Assess every woman for risk factors for hemorrhage Measure cumulative quantitative blood loss on every birth 	Active Management 3rd Stage: <ul style="list-style-type: none"> Oxytocin IV infusion or 10u IM Fundal Massage-vigorous, 15 seconds min. 	<ul style="list-style-type: none"> If Medium Risk: T & Scr If High Risk: T&C 2 U If Positive Antibody Screen (prenatal or current, exclude low level anti-D from RhoGam):T&C 2 U
Stage 1	Blood loss: > 500ml vaginal or >1000 ml Cesarean, or VS changes (by >15% or HR \geq110, BP \geq85/45, O2 sat <95%)		
<i>Stage 1 is short: activate hemorrhage protocol, initiate preparations and give Methergine IM.</i>	<ul style="list-style-type: none"> Activate OB Hemorrhage Protocol and Checklist Notify Charge nurse, OB/CNM, Anesthesia VS, O2 Sat q5' Record cumulative blood loss q5-15' Weigh bloody materials Careful inspection with good exposure of vaginal walls, cervix, uterine cavity, placenta 	<ul style="list-style-type: none"> IV Access: at least 18gauge Increase IV fluid (LR) and Oxytocin rate, and repeat fundal massage Methergine 0.2mg IM (if not hypertensive) May repeat if good response to first dose, BUT otherwise move on to 2nd level uterine drug (see below) Empty bladder: straight cath or place Foley with urimeter 	<ul style="list-style-type: none"> T&C 2 Units PRBCs (if not already done)
Stage 2	Continued bleeding with total blood loss under 1500ml		
<i>Stage 2 is focused on sequentially advancing through medications and procedures, mobilizing help and Blood Bank support, and keeping ahead with volume and blood products.</i>	<ul style="list-style-type: none"> OB back to bedside (if not already there) Extra help: 2nd OB, Rapid Response Team (per hospital), assign roles VS & cumulative blood loss q 5-10 min Weigh bloody materials Complete evaluation of vaginal wall, cervix, placenta, uterine cavity Send additional labs, including DIC panel If in Postpartum: Move to L&D/OR Evaluate for special cases: <ul style="list-style-type: none"> -Uterine Inversion -Amn. Fluid Embolism 	<ul style="list-style-type: none"> 2nd Level Uterotonic Drugs: <ul style="list-style-type: none"> Hemabate 250 mcg IM or Misoprostol 800 mcg SL 2nd IV Access (at least 18gauge) Bimanual massage Vaginal Birth: (typical order) <ul style="list-style-type: none"> Move to OR Repair any tears D&C: r/o retained placenta of vaginal wall, cervix, placenta, intrauterine balloon Selective Embolization (Interventional Radiology) Cesarean Birth: (still intra-op) (typical order) <ul style="list-style-type: none"> Inspect broad lig, posterior uterus and retained placenta B-Lynch Suture Place intrauterine balloon 	<ul style="list-style-type: none"> Notify Blood Bank of OB Hemorrhage Bring 2 Units PRBCs to bedside, transfuse per clinical signs – do not wait for lab values Use blood warmer for transfusion Consider thawing 2 FFP (takes 35-min), use if transfusing > 2u PRBCs Determine availability of additional RBCs and other Coag products
Stage 3	Total blood loss over 1500ml, or >2 units PRBCs given or VS unstable or suspicion of DIC		
<i>Stage 3 is focused on the Massive Transfusion protocol and invasive surgical approaches for control of bleeding.</i>	<ul style="list-style-type: none"> Mobilize team <ul style="list-style-type: none"> -Advanced GYN surgeon -2nd Anesthesia Provider -OR staff -Adult Intensivist Repeat labs including coags and ABG's Central line Social Worker/ family support 	<ul style="list-style-type: none"> Activate Massive Hemorrhage Protocol Laparotomy; B-Lynch Suture Uterine Artery Ligation Hysterectomy Patient support Fluid warmer Upper body warming device Sequential compression stockings 	<ul style="list-style-type: none"> Transfuse Aggressively Massive Hemorrhage Pack <ul style="list-style-type: none"> -Near 1:1 PRBC:FFP -1 PLT apheresis pack per 4-6 units PRBCs Unresponsive Coagulopathy: After 8-10 units PRBCs, and full coagulation factor replacement: may consult re Factor VIIa risk/benefit

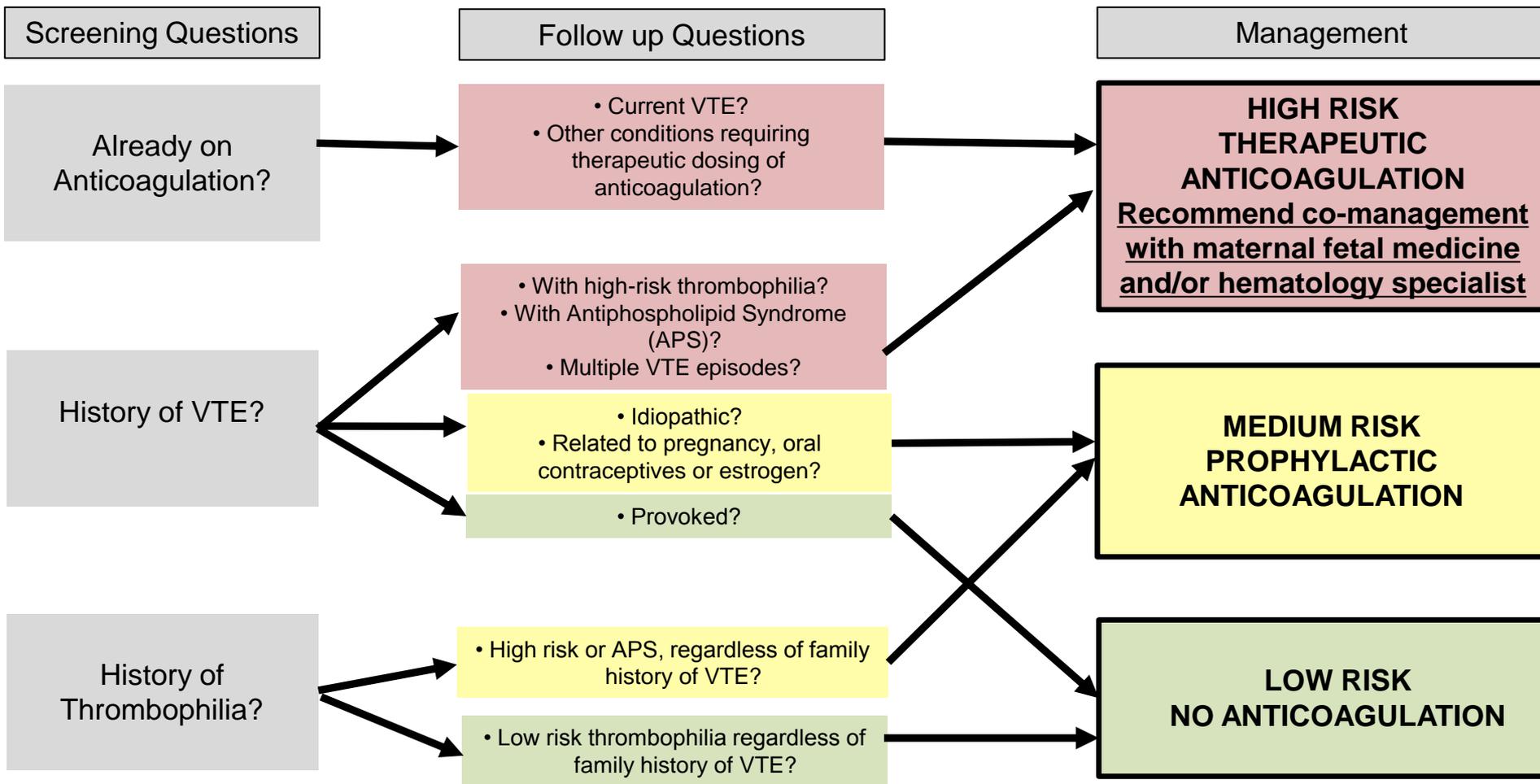
Copyright California Department of Public Health, 2014, supported by Title V funds. Developed in partnership with California Maternal Quality Care Collaborative Hemorrhage Taskforce. Visit: www.CMQCC.org for details



This project was supported by funds received from the State of California Department of Public Health, Center for Family Health, Maternal, Child and Adolescent Health Division

Every hospital will need to customize the protocol—but the point is every hospital needs one

Algorithm 1: 1st Prenatal Visit Maternal VTE Risk Assessment



©California Department of Public Health, 2017; supported by Title V funds. Developed in partnership with California Maternal Quality Care Collaborative Maternal Venous Thromboembolism Task Force. Visit: www.CMQCC.org for details

Antepartum Outpatient Prophylaxis First Prenatal Visit

Clinical History	Risk Level	Management
<ul style="list-style-type: none"> • Low risk thrombophilia (isolated) • Low risk thrombophilia with family history of VTE • Prior <i>provoked</i> VTE 	LOW	No treatment
<ul style="list-style-type: none"> • Prior VTE idiopathic • Prior VTE with pregnancy or oral contraceptive • Prior VTE with low risk thrombophilia • Family history of VTE with high risk thrombophilia • High risk or antiphospholipid syndrome (APS) 	MEDIUM	Prophylactic dose LMWH or UFH
<ul style="list-style-type: none"> • Current VTE or other conditions requiring therapeutic dose of anticoagulation • Multiple prior VTE episodes • Prior VTE with high-risk thrombophilia • Prior VTE with APS 	HIGH	Therapeutic dose LMWH or UFH <i>Recommend co- management with maternal-fetal medicine and/or hematology specialist</i>

©California Department of Public Health, 2017; supported by Title V funds. Developed in partnership with California Maternal Quality Care Collaborative Maternal Venous Thromboembolism Task Force. Visit: www.CMQCC.org for details

Racial Disparities in CVD

Clinical Implications

- **Listen to women. Take patient complaints seriously, and maintain a high index of suspicion for CVD especially in ALL African-American women.**
- **Any co-morbidity should further heighten the clinical index of suspicion.**
- **African-American women with chronic or gestational hypertension, high BMI (>35) who present with symptoms suggestive of CVD or vital signs indicated in the CVD Assessment Algorithm should be evaluated carefully and thoroughly for potential CVD.**

CMQCC

California Maternal
Quality Care Collaborative

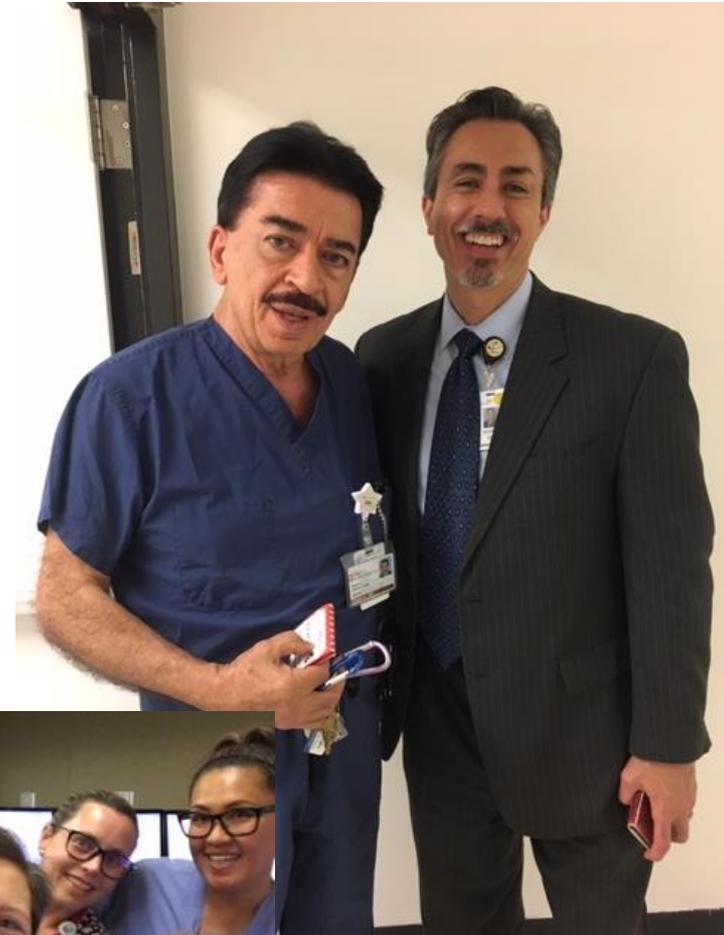
Implementation

Lessons from the Field

- **It takes a broad team**
- **Easy wins matter**
- **Goals and timelines are very useful**
- **It takes time and persistence to get the systems running smoothly**
- **Must have champions**

Disciplines & Departments	Needed?
Obstetrics	
Nursing	
Anesthesia	
Blood Bank	
Laboratory	
Operating Room	
Support personnel	
IT/EMR	
QI	
Others unique to your setting?	

Team Build



KEY RESOURCES:

- 1) AIM Bundles
- 2) Committee Opinions
- 3) Consensus Statements
- 4) Rate transparency (unit/provider)
- 5) CMQCC Toolkits
- 6) SHARE
- 7) Education
- 8) Patient engagement
- 9) Unit culture/teamwork

**COUNCIL ON PATIENT SAFETY
IN WOMEN'S HEALTH CARE**
Safe Health Care for every woman

**SAFE REDUCTION OF PRIMARY CESAREAN BIRTHS:
SUPPORTING INTENDED VAGINAL BIRTHS**

READINESS

Every Patient, Provider and Facility

- Build a provider and maternity unit culture that values, promotes, and supports spontaneous onset and progress of labor and vaginal birth and understands the risks for current and future pregnancies of cesarean birth without medical indication.
- Optimize patient and family engagement in education, informed consent, and shared decision making about normal healthy labor and birth throughout the maternity care cycle.
- Adopt provider education and training techniques that develop knowledge and skills on approaches which maximize the likelihood of vaginal birth, including assessment of labor, methods to promote labor progress, labor support, pain management (both pharmacologic and non-pharmacologic), and shared decision making.

RECOGNITION AND PREVENTION

Every patient

PATIENT SAFETY BUNDLE
Safe Reduction of Primary Cesarean Births

The American College of Obstetricians and Gynecologists
WOMEN'S HEALTH CARE PHYSICIANS

COMMITTEE OPINION
Number 687 • February 2017

Committee on Obstetric Practice

The American College of Nurse-Midwives and the Association of Women's Health, Obstetric and Neonatal Nurses endorse this document. This Committee Opinion was developed by the American College of Obstetricians and Gynecologists' Committee on Obstetric Practice, in collaboration with American College of Nurse-Midwives' Issue member Tisha L. King, CNM, MPH, and College committee members Kara R. Wharton, MD, Jeffrey L. Baker, MD, and Joseph R. Was, MD.

This document reflects emerging clinical and scientific advances as of the date issued and is subject to change. The information should not be construed as dictating an exclusive course of treatment or procedure to be followed.

Approaches to Limit Intervention During Labor and Birth

ABSTRACT: Obstetrician-gynecologists, in collaboration with midwives, nurses, patients, and those who support them in labor, can help women meet their goals for labor and birth by using techniques that are associated with minimal interventions and high rates of patient satisfaction. Many common obstetric practices are of limited or uncertain benefit for low-risk women in spontaneous labor. For women who are in latent labor and are not admitted, a process of shared decision making may be necessary for a variety of reasons (known as prelabor rupture of membranes) or other obstetric care provider should make a decision. Data suggest that in women with normally progressing labor, the use of continuous intravenous oxytocin is not necessary. The widespread use of oxytocin when used for women with low risk of cesarean delivery can be used to help women cope with labor. For women who require routine continuous infusion of intravenous oxytocin, nulliparous women who have a period of rest for 1–2 hours before initiating labor should be familiar with and consent of low-risk women in spontaneous labor.

CMQCC
California Maternal Quality Care Collaborative

This collaborative project was developed in collaboration with leading birth coalition health care professionals.

Toolkit to Support Vaginal Birth and Reduce Primary Cesareans
A Quality Improvement Toolkit

The American College of Obstetricians and Gynecologists
WOMEN'S HEALTH CARE PHYSICIANS

Society of Maternal Medicine

OBSTETRIC CARE CONSENSUS

Safe Prevention of the Primary Cesarean Delivery

Number 1 • March 2014

Share Unblinded Data

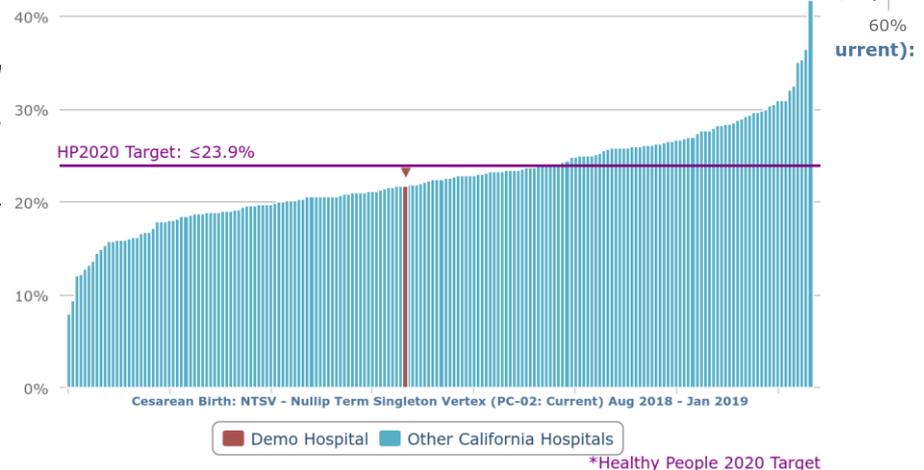
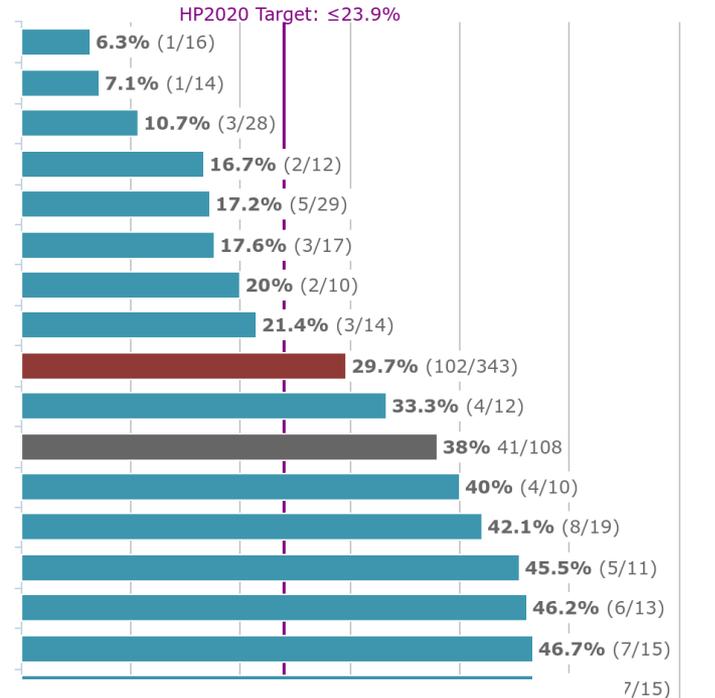


Guidance for Understanding and Unblinding Provider-Level NTSV Cesarean Rates

At Start of Project

Before the process of unblinding NTSV cesarean rates begins, it is important for teams to have a baseline understanding of their underlying practices. This can be determined through an examination of the drivers for primary cesarean rates, followed by a chart review of a sample to assess how well the providers follow the national ACOG guidelines for Failure to Progress and other key primary cesarean indications. Ongoing monthly review for consistency with guidelines is also quite useful (recognizing that not every case will follow the guidelines perfectly). The Readiness Assessment and Structure Measures Checklist will assist with this baseline review. Success of the project hinges upon system improvements that support providers in reducing individual rates.

The Readiness Assessment, Structure Measures Checklist (both are found in the Implementation and Chart Audit Tool) are all located on the collaborative resources page at <https://www.cmqcc.org/projects/toolkit-and-collaborative-support-vaginal-birth-and-reduces-cesareans/collaborative>



Transparency



- Every Year the CA Secretary of HHS Recognizes Hospitals With NTSV CS Rates <23.9%
- CalHospitalCompare.org
- Yelp
- Joint Commission

Mother and Baby ?

	Current	State Average
C-Section Rate (NTSV)	AVERAGE 25.1% (lower is better)	25.4% (lower is better)
Breastfeeding Rate	SUPERIOR 92.6%	68.5%
Episiotomy Rate	AVERAGE 8.2% (lower is better)	9.5% (lower is better)
VBAC Routinely Available	NOT RATED Yes	NA
VBAC Rate	BELOW AVERAGE	11.9%

El Camino Hospital Claimed

Hospitals, Emergency Rooms, Obstetricians & Gynecologists

320 reviews

2500 Grant Rd Mountain View, CA 94040

(855) 940-7000

elcaminohospital.org

Find a Doctor

Maternity Care Data

Based on data from Cal Hospital Compare

- C-Section Rate: Average Rate
- Breastfeeding Rate: Well Above Average Rate
- Episiotomy Rate: Average Rate
- VBAC Routinely Available: Yes
- VBAC Rate: Below Average Rate

Education and Adoption of Guidelines

PHYSICIAN BADGE TAG

Physician Badge Tag

Prevent Her 1st Cesarean Section

Latent Phase Arrest (Failed Induction of Labor)

- If <6cm dilated → 12 hrs of oxytocin after ROM?
- Active Phase Arrest (Arrest of Dilation)
- If 6-10cm dilated + ROM → 4h with adequate uterine activity or at least 6h with inadequate uterine activity with oxytocin

Arrest of Descent (2nd stage)

- If completely dilated → pushing ≥3hr without epidural in Second Stage (or 4hrs with epidural)

Elective Induction of Labor

- Prior to 41 weeks
- Bishop score ≥ 8 (nulliparous); ≥6 (multiparous)
- Physician Documentation (tell the story)
- Labor management
- Decision/rationale for C-section

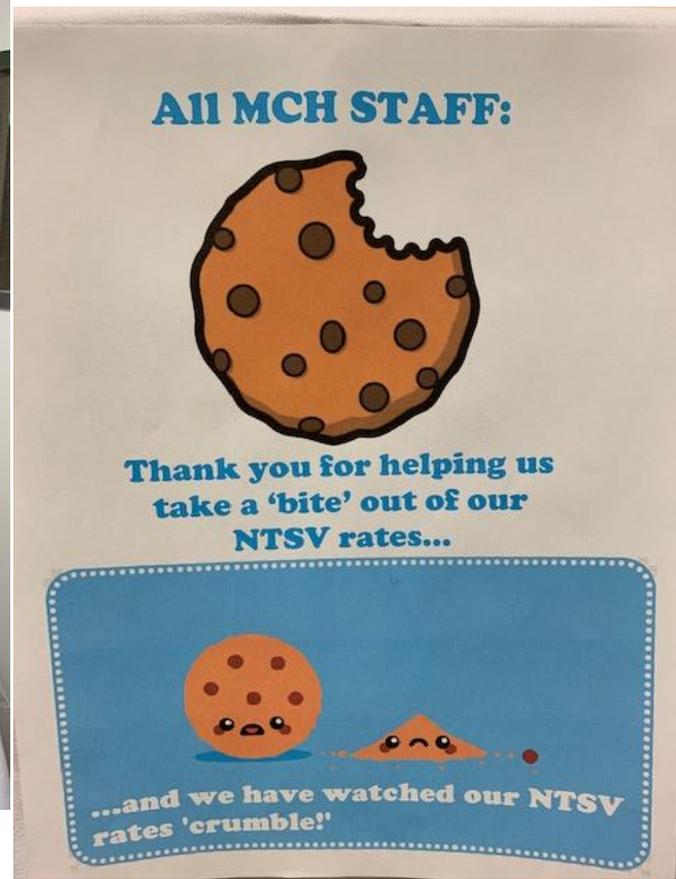
Laborist Contact Number

#(818)885-8500 ext. 5350





Celebrate Success!!!



Celebrate Success!!!



Share

You have successfully signed in

Home

Do you know anyone who loves data (particularly CMQCC)? CMQCC is hiring a 50% FTE position for a new Data Center Analyst. We are accepting remote candidates as well. Interested candidates should...

CMQCC Website



Stay up to date with the latest from CMQCC and download toolkits on our website

Launch Website

Share Listserv



Join the conversation about quality improvement best practices in our online discussion group

Launch Share

CMQCC
California Maternal
Quality Care Collaborative

all categories ▾ **Latest** Top Categories

☰ Topic Category Users

📌 **Welcome to SHARE - Our Updated Sharing Platform**
 CMQCC SHARE can be accessed through e-mail or by navigating to the site. - Who is it for? CMQCC Members - What can you find here? Answers to questions previously posted to the Listserv, as well as examples of tools sh... [read more](#) ⚙️ C

Sage Wipes for cesarean Section M

Salinas Valley Early Labor Handout J L V

Culture Change Implementation Guide V

Tolac / VBAC Policy & Procedure S L C Y

Resources for Traumatic Birth C

R2 CS Collaborative Meeting Presentations 5/7/18 V

Postpartum pain management J J

2nd Stage of Labor 👤 L

Urine drug testing on moms C S J L V

On-Line Short Modules for Teaching Labor Support

The screenshot shows the CMQCC website interface. At the top left is the CMQCC logo. On the right, there is a user profile icon, the text 'welcome cathetrainer', and links for 'help' and 'logout'. A left-hand navigation menu includes icons and text for 'Course Overview', 'Train the Trainer', 'My Modules', 'Progress', and 'Gradebook'. The main content area features a 'Welcome to HUDLS' header with the subtitle 'Hands-On Understanding and Demonstration of Labor Support'. Below this is a 'Course Overview' section with a blue button labeled 'RESUME YOUR CURRENT LESSON'. The main area displays six module cards, each with an illustration and a 'WORK ON THIS MODULE' button. The modules are:

- Module I: Promoting Spontaneous Labor (Illustration of two women talking)
- Module II: Professional Teamwork (Illustration of a healthcare provider on a phone)
- Module III: First Stage of Labor (Illustration of a woman on a birth ball)
- Module IV: Comfort in Labor (Illustration of a woman in a birthing tub)
- Module V: Fetal Well-being (Illustration of a pregnant woman's belly)
- Module VI: Second Stage Labor (Illustration of a woman pushing, with a text box describing the physical demands and clinical situations like malpresentation and ineffective pushing).



CMQCC QI Academy

- **Goal: facilitate the development of OB quality improvement leaders on every OB unit**
- **Apply QI concepts and techniques to your project**
- **Year long program**
- **Hospital multi-disciplinary teams**
- **National and CA faculty**
- **New cohort every 6 months**
- **CEU/MOC credit for participation in the program**



Sometimes it doesn't quite turn out the way you planned!



Strategies

- **Regroup with your team**
- **Elicit a broader range of support**
- **Review your data**
- **Reach out to CMQCC**



Questions

